



QUALITY
HOME HEALTH PTY LTD

NDIS Roles Explained

IN PLAIN ENGLISH

Local Area Coordinator (LAC)



WHAT DO THEY DO?

- ▶ They help you understand and access the NDIS, including how to use your plan
- ▶ They are your main point of contact for the NDIS

AM I FUNDED FOR THIS?

- ▶ Once you are approved to access the NDIS, you will receive an NDIS plan, which will have the details of the LAC for your area

HOW DO I GET ONE?

- ▶ LACs are automatically assigned based on your location, but can be changed if you are unhappy with them

Plan Manager

WHAT DO THEY DO?

- ▶ They pay your invoices

AM I FUNDED FOR THIS?

- ▶ You can get funding for a Plan Manager at your initial NDIS planning meeting

HOW DO I GET ONE?

- ▶ You'll need to ask the NDIS Planner for funding for a Plan Manager
- ▶ Then Google "Plan Managers" and your location and choose one, or contact QHH on 0466 429 468 or admin@myqhh.com for recommendations
- ▶ You can change Plan Managers any time if you aren't happy with them

Support Coordinator



WHAT DO THEY DO?

- ▶ They help you find the services you are funded for (eg: therapists, support workers, centre-based programs, accommodation, etc)

AM I FUNDED FOR THIS?

- ▶ You can get funding for a Support Coordinator at your NDIS planning meeting

HOW DO I GET ONE?

- ▶ You'll need to ask the NDIS Planner for funding for a Plan Manager
- ▶ Then contact QHH on 0466 429 468 or supportcoordination@myqhh.com to engage us as your Support Coordinator
- ▶ You can change Support Coordinators any time if you aren't happy with them

Service Provider

WHAT DO THEY DO?

- ▶ They provide your Support Workers

AM I FUNDED FOR THIS?

- ▶ Yes
- ▶ Funding for Support Workers (and the providers who send them to you) comes out of your Core Funding

HOW DO I GET ONE?

- ▶ Call QHH on 0466 429 468 or email us on servicescoordinator@myqhh.com and we will provide Support Workers to you

Allied Health



WHAT DO THEY DO?

- ▶ They include speech therapists, occupational therapists, dietitians, physiotherapists, social workers, psychologists, psychiatrists, chiropractors, counsellors, exercise physiologists, etc

AM I FUNDED FOR THIS?

- ▶ You can get funding for Allied Health practitioners at your NDIS planning meeting
- ▶ Allied Health is part of your Capacity Building Funding
- ▶ Ask your Support Coordinator to help you get funded for this

HOW DO I GET ONE?

- ▶ You'll likely have more than one, depending on your needs and what funding you have
- ▶ Contact QHH on 0466 429 468 or supportcoordination@myqhh.com for recommendations

Support Workers



WHAT DO THEY DO?

- ▶ They work in your home and take you out into the community, assisting you with tasks of daily living

AM I FUNDED FOR THIS?

- ▶ Yes
- ▶ Funding for Support Workers comes out of your Core Funding

HOW DO I GET ONE?

- ▶ Contact QHH on 0466 429 468 or servicescoordinator@myqhh.com and we can provide Support Workers for you